

**Free Laundry Incentive – Nortons Student Living,
Terms & Conditions, May 2025**

1. The Free Laundry Incentive is open to new Student who book any room at Norton's Student Living for the 2025/2026 academic year.
2. The Incentive on offer is a Free Wash and Dry cycle to the value of 30 Washes and Dries throughout the academic cycle.
3. The Incentive is for bookings for the 2025/2026 academic year only.
4. The Incentive is capped to the next 20 bookings only.
5. The Incentive is subject to room availability and will be delivered on a first come first serve basis.
6. The Incentive is on offer to 51 and 44 week (44 weeks are subject to availability) tenancy lengths only.
7. The Incentive is being offered by Ropemaker Properties Ltd, C/O CRM Students, Nortons Student Living, 11 Montrose Terrace, Edinburgh, EH7 5DJ.
8. To be eligible for the Incentive:
 - a. the Student must have booked a room, paid their first rent instalment /or their rent in full and moved into the property for the 2025/2026 academic year.
 - b. at the stage of booking, the Student must enter 'Free Laundry' in the box on the application form which requests details of any special requirements or preferences.
9. To claim the Incentive:
 - a. The Student should email the Accommodation Manager at NortonsStudentLiving@crm-students.com
 - b. on receipt of the application from the Student, the Accommodation Manager will verify the student's eligibility to claim the Incentive
 - c. the Student must have no rent arrears
 - d. the Incentive will be provided as a physical preloaded laundry card approximately one month after moving into the property for the 2025/2026 academic year.
10. This incentive will run until further notice and we reserve the right to withdraw it at anytime.
11. The Incentive must be claimed by 31st December 2025, if unclaimed by this date the student will forfeit the Incentive and no longer be entitled to receive it.
12. This Incentive is not open to referral agent bookings where the referral agent has been opted in for bookings.
13. The Incentive is being managed by CRM Students who reserves the right to suspend, cancel or modify the Incentive at any time (and for any reason) without notice.
14. CRM Student's decision in respect of all matters to do with the Incentive will be final and no correspondence will be entered into.
15. Applicants shall be deemed to have accepted these Terms and Conditions.